

# Calling to Get a Reservation

تماس برای رزرو جا



1

A: I'd like to reserve a hotel room.  
B: **That should be no problem.** May I have your full name, please?  
A: My name is John Sandals.  
B: Hello, Mr. Sandals. My name is Michelle. What days do you need that reservation, sir?  
A: I'm planning to visit New York from Friday, April 14 until Monday, April 17.  
B: **Our room rates recently went up. Is that okay with you,** Mr. Sandals?  
A: How much per night are we talking about?  
B: Each night will be \$308.  
A: That price is **perfectly acceptable.**  
B: **Wonderful!** Do you **prefer** a smoking or nonsmoking room?  
A: Nonsmoking, please.  
B: Next question: Is a queen-size bed okay?  
A: That sounds fine.  
B: Okay, Mr. Sandals. Your reservation is in our computer. All we need now is a phone number.  
A: **Certainly.** My phone number is 626-555-1739.  
B: Thank you, Mr. Sandals. **We look forward to seeing you** in New York!

A: Hi there, I want to reserve a hotel room.  
B: No problem at all. Could I have your full name, please?  
A: Sure, John Sandals.  
B: Hi, Mr. Sandals. I'm Michelle, **at your service.** When do you need the room?  
A: My plans are to be there April 14th to the 17th.  
B: We have new room rates, sir. Will that be acceptable to you?  
A: It **depends on** the price, of course. What is it?  
B: It's \$308 a night.  
A: I have no problem with that.  
B: Great! Would you prefer smoking or nonsmoking?  
A: **Definitely** nonsmoking. **I can't handle that smell.**  
B: Nonsmoking. Now, is a queen-size bed okay?  
A: No problem.  
B: Great, Mr. Sandals. Your reservation is **confirmed.** Now all I need is your phone number.  
A: Of course! It's area code 626-555-1739.  
B: Thank you so much, Mr. Sandals. We look forward to seeing you!

2

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1

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3

A: I need to reserve a room.  
B: Not a problem. May I have your name, please?  
A: Of course. I'm John Sandals.  
B: Hi, sir. My name is Michelle. Could you tell me when you need the room?  
A: Right now. I plan to be there in April from the 14th to the 17th.  
B: Perhaps you didn't know that we have new room rates. Do you find that acceptable, sir?  
A: Maybe. How much is a room?  
B: The price per night is \$308.  
A: That sounds fine to me.  
B: **Fantastic!** Would you like a smoking or nonsmoking room?  
A: I hate cigarettes! Nonsmoking.  
B: That'll be nonsmoking. Now, do you **approve of** a single queen-size bed?  
A: That'll be no problem.  
B: I'm happy to hear that, sir. **Your reservation is all set** except for your phone number.  
A: Sure! My number is 626-555-1739.  
B: 626-555-1739. Thank you for doing business with us, Mr. Sandals.

A: I need a hotel room.  
B: That's no problem at all. May I have your name, please?  
A: Certainly. My name is John Sandals.  
B: It's a **pleasure**, Mr. Sandals. My name is Michelle. What days will you need a room?  
A: Friday afternoon, April 14 through Monday morning, April 17.  
B: **One minor problem**, sir. Our prices are now **slightly** higher. Is that acceptable, sir?  
A: Please tell me the price, so I can **make a decision**.  
B: It'll be \$308 **nightly**.  
A: That's a reasonable price.  
B: Good! Now, sir, do you have a preference for smoking or nonsmoking?  
A: I **quit** smoking, so nonsmoking.  
B: I hear you, sir. Nonsmoking. Now, about the bed, is a queen-size okay?  
A: A queen sounds great.  
B: Okay, sir, let me reserve those dates, there. Now, if you'll just tell me your phone number.  
A: That would be 626-555-1739.  
B: That's 626-555-1739. Thank you so much for choosing our hotel, sir!

4

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5

A: I need a room for a few days.

B: That won't be a problem. Could you please tell me your name?

A: John Sandals. That's S A N D A L S.

B: Sir, I'm Michelle, and I run the front desk. Please tell me the days you'll be here.

A: I'll be there in April: Friday through Monday, the 14th through the 17th.

B: We recently changed many things here, sir, including our prices. **Do you mind**, sir?

A: Possibly. What's the **actual** price?

B: The price will be \$308 a night.

A: \$308! That's not bad.

B: Very good. Now, Mr. Sandals, about the room, smoking or nonsmoking?

A: Nonsmoking, definitely!

B: Most of our **clients** prefer nonsmoking. Now, does a queen sound okay?

A: Yes, that'll be just fine.

B: One more second, sir. Your reservation is now **verified**, so all I need is your phone number.

A: It's 626-555-1739.

B: Let me repeat that: 626-555-1739. Okay, sir, we look forward to seeing you in April!

A: Can I reserve a hotel room?

B: I **assure** you, that's not a problem. What is your full name, please?

A: My name's John Sandals.

B: **It's a pleasure to assist you**. Please tell me when you'll be needing the room, sir.

A: If my plans don't change, I'll need a room April 14 till April 17.

B: Sir, our room prices are slightly higher than you may have thought. Will that be okay?

A: Tell me how much it will be, and I can tell you if it's okay.

B: Only \$308 per night, before taxes, of course.

A: \$308 a night? That's **a fair price**.

B: Now, as for the room, sir, do you prefer smoking or nonsmoking?

A: Nonsmoking, please.

B: Nonsmoking. Now, sir, does a single queen-size bed **meet your approval**?

A: **I have absolutely no problem with that**.

B: Queen, nonsmoking. Okay, sir, your room is reserved. Now if you'll just give me your phone number.

A: Not a problem. The number is 626-555-1739.

B: Thank you for making a reservation with us. We look forward to seeing you in April!

6

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## Vocabulary Booster

a fair price	قیمت مناسب	۱
actual	واقعی	۲
approve of	موافق بودن با	۳
assure	اطمینان دادن	۴
at your service	در خدمت شما	۵
certainly	حتما	۶
client	مشتری	۷
confirm	تایید کردن	۸
definitely	قطعا	۹
depend on	بستگی داشتن	۱۰
do you mind	آیا اشکالی نداره که...	۱۱
fantastic	فوق العاده	۱۲
I can't handle that smell.	از این بو متنفرم.	۱۳
I have absolutely no problem with that.	اصلا مشکلی باهش ندارم.	۱۴
That will work out fine.	خیلی خوب می شه.	۱۵

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ticketed passengers	مسافریں دارای بلیط	۱۶
When do you need to leave?	چه موقع می خواهی بروی؟	۱۷
Will I be able to come in with you to say goodbye?	آیا من میتونم برای خداحافظی با شما بیام؟	۱۸

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